

SHIPPING LINE HANDBOOK

VICTORIA INTERNATIONAL CONTAINER TERMINAL (VICT) **MELBOURNE** **AUSTRALIA**





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SHIP-TO-SHORE
CRANES (STS)

5



AUTOMATIC STACKING
CRANES (ASC)

20



REACH STACKER

1



AUTOMATIC CONTAINER
CARRIERS (ACC)

17

SERVICE CONTACTS

General Enquiries	03 8547 9700
Vessel Planner	planners@vict.com.au +61 3 8547 9756
Shipping Line Support	support@vict.com.au
Vehicle Booking System	vbs@vict.com.au +61 3 8547 9745
MT Bookings	mts@vict.com.au +61 3 8547 9745
Customer Service	customer@vict.com.au +61 (0) 409 433 282 (Monday-Friday, 09:00-17:00)
Reefer	reefer@vict.com.au +61 (0) 439 855 008
Non-Standard Cargo & Direct Delivery	cargo@vict.com.au +61 3 8547 9745
Shift Manager (24/7)	operationshiftmanagers@vict.com.au +61 3 8547 9705 (Available 24/7)
Shipping Line Billing Enquiries	billing@vict.com.au
Damage	damage@vict.com.au
Finance	accountsreceivable@vict.com.au

MANAGER CONTACTS

Nikki Madding	Terminal Operations Manager	+61 (0) 0417 165 682 nmadding@vict.com.au
Rea Mihaka	Operations Landside Manager	+61 (0) 499 073 449 rmihaka@vict.com.au
Olga Coelho	Chief Commercial Officer	+61 (0) 410 293 362 ocoelho@vict.com.au
Luke Blyth	Berth & Vessel Management	+61 (0) 400 908 815 lblyth@vict.com.au

SPECIFICATIONS

- ï Total area = 35.4 hectare
- ï Current annual capacity = 1 million TEUs
- ï Future capacity = 1.8 million TEUs
- ï Water depth = 14.5
- ï Reefer capacity = 945 points with capability of 1000+

REEFER SPECIALISTS

IRS International

- ï Onsite technicians monitoring live reefers
- ï Minor repairs handled on the spot, reducing travel times and excess costs
- ï 24 hour onsite reefer monitoring
- ï Ability to board vessels for urgent repairs
- ï Quick reports on temperatures and downloads

EQUIPMENT INFORMATION

Neo Panamax quay cranes		5	Year built	2016	
Container rows on Vessel		19	High cubes on deck	8-9*	
A	Max spreader height above rail	39 metres	D	Distance rail - fender	4.23 metres
B	Max outreach from rail to centre of spreader	52 metres	E	Rail span	25.3 metres
C	Height rails above sea level	3.7 metres	* Depending on the vessel draft, depth & tide.		





SERVICE ENQUIRY TYPE

Department	Enquiry Type
Vessel Planner planners@vict.com.au	Terminal Departure Report (TDR) Baplie/stow plan Onboard COD
Operations Support Team support@vict.com.au	Late receivals Service requests Updates to containers in-yard EDI message issues
Vehicle Booking System vbs@vict.com.au	General Landside information
MT Bookings mts@vict.com.au	MT Pool rollovers MT Stack run requests
Reefer reefer@vict.com.au	CT download Special reefer requirements
Cargo (OOG) cargo@vict.com.au	Non-standard lifts (flat/open-top container) Containerised cargo exceeding road limits and breakbulk Lift quotes Export and Imports
Shipping Line Billing billing@vict.com.au	Invoice enquiries Import storage on account Shipping Line contract enquiries
Damages damage@vict.com.au	Vessel Container Damage Queries
Portal www.vict.com.au	Terminal Departure Report (TDR) Vessel Schedule Container information
Berth Management berthmgr@vict.com.au	Operational enquiries Issue escalation Portal access enquiries



WEBB DOCK EAST



TRADING CODES



R&D HOURS

Berth 5	WD5E
Berth 4	WD4E

Customs ID	GJ86A
Stevedore Code for EDI	VICTM

Opens Monday 06:00hrs through to Saturday (close at 14:00hrs)
Sunday 06:00hrs - 14:00hrs



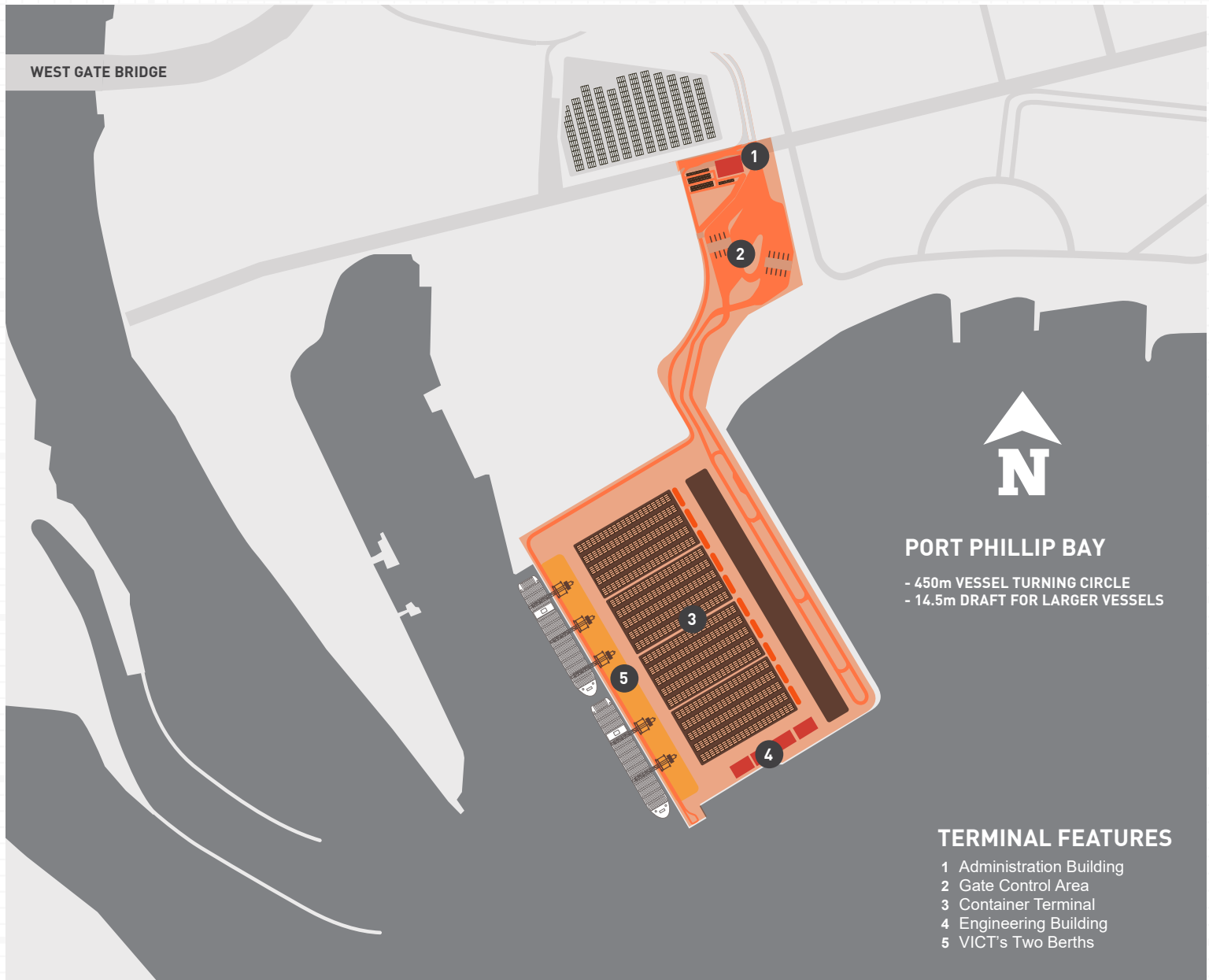
TERMINAL LAYOUT

LATITUDE

37° 50' 46.49" S

LONGITUDE

144° 54' 47.35" E



OUR LEADING LOCATION

Victoria International Container Terminal Ltd

78 Webb Dock Drive (Entrance in Empress Road)

Port Melbourne VIC 3207, Australia

PO Box 5032

Garden City, VIC, 3207, Australia

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