

# SHIPPING LINE HANDBOOK

## VICTORIA INTERNATIONAL CONTAINER TERMINAL (VICT) **MELBOURNE** **AUSTRALIA**





# CONTENTS

Service Contacts

Manager Contacts

Specifications

Reefer Specialists

Equipment Information

Service Enquiry Type

Terminal Layout



SHIP-TO-SHORE  
CRANES (STS)

7



AUTOMATIC STACKING  
CRANES (ASC)

26



REACH STACKER

1



AUTOMATIC CONTAINER  
CARRIERS (ACC)

17

## SERVICE CONTACTS

General Enquiries	03 8547 9700
Vessel Planner	planners@vict.com.au +613 8547 9756
Shipping Line support	support@vict.com.au
Vehicle Booking System	vbs@vict.com.au +61 8547 9745
MT Bookings	mts@vict.com.au +613 8547 9745
Customer Service	customer@vict.com.au (Monday-Friday, 09:00-17:00)
Reefer	reefer@vict.com.au +61 (0) 439 855 008
Non-Standard Cargo & Direct Delivery	cargo@vict.com.au +61 3 8547 9745
Shift Manager (24/7)	operationshiftmanagers@vict.com.au +613 8547 9705 (Available 24/7)
Shipping Line Billing Enquiries	billing@vict.com.au
Damage	damage@vict.com.au
Finance	accountsreceivable@vict.com.au

## MANAGER CONTACTS

Nikki Mading	Terminal Operations Manager	+61 (0) 0419 305 357 nmading@vict.com.au
Rea Mihaka	Operations Landside Manager	+61 (0) 0421 097 782 rmihaka@vict.com.au
Olga Coelho Heubert	Chief Commercial Officer	+61 (0) 0410 293 362 ocoelho@vict.com.au
	Berth & Vessel Management	berthmgr@vict.com.au

# SPECIFICATIONS

- ï Total area = 35.4 hectare
- ï Current annual capacity = 1.250 million TEUs
- ï Future capacity = 1.5 million TEUs
- ï Water depth = 14.5
- ï Reefer capacity = 1175 points with capability of 1000+

# REEFER SPECIALISTS

## IRS International

- ï Onsite technicians monitoring live reefers
- ï Minor repairs handled on the spot, reducing travel times and excess costs
- ï 24 hour onsite reefer monitoring
- ï Ability to board vessels for urgent repairs
- ï Quick reports on temperatures and downloads

# EQUIPMENT INFORMATION

Neo Panamax quay cranes	7	Year built	2016
Container rows on Vessel	5x19 2x 22	High cubes on deck	9-10*
A Max spreader height above rail	5x39m 2x49m	D Distance rail - fender	4.23 metres
B Max outreach from rail to centre of spreader	5x52m 2x61m	E Rail span	25.3 metres
C Height rails above sea level	3.7 metres	* Depending on the vessel draft, depth & tide.	





# SERVICE ENQUIRY TYPE

Department	Enquiry Type
Vessel Planner <a href="mailto:planners@vict.com.au">planners@vict.com.au</a>	Terminal Departure Report (TDR) Baplie/stow plan Onboard COD
Operations Support Team <a href="mailto:support@vict.com.au">support@vict.com.au</a>	Late receivals Service requests Updates to containers in-yard EDI message issues
Vehicle Booking System <a href="mailto:vbs@vict.com.au">vbs@vict.com.au</a>	General Landside information
MT Bookings <a href="mailto:mts@vict.com.au">mts@vict.com.au</a>	MT Pool rollovers MT Stack run requests
Reefer <a href="mailto:reefer@vict.com.au">reefer@vict.com.au</a>	CT download Special reefer requirements
Cargo (OOG) <a href="mailto:cargo@vict.com.au">cargo@vict.com.au</a>	Non-standard lifts (flat/open-top container) Containerised cargo exceeding road limits and breakbulk Lift quotes Export and Imports
Shipping Line Billing <a href="mailto:billing@vict.com.au">billing@vict.com.au</a>	Invoice enquiries Import storage on account Shipping Line contract enquiries
Damages <a href="mailto:damage@vict.com.au">damage@vict.com.au</a>	Vessel Container Damage Queries
Portal <a href="http://www.vict.com.au">www.vict.com.au</a>	Policies, Contractor Induction page Terminal Departure Report (TDR) Vessel Schedule Container information
Berth Management <a href="mailto:berthmgr@vict.com.au">berthmgr@vict.com.au</a>	Operational enquiries Issue escalation Portal access enquiries



## WEBB DOCK EAST



## TRADING CODES



## R&D HOURS

Berth 5	WD5E
Berth 4	WD4E

Customs ID	GJ86A
Stevedore Code for EDI	VICTM

Opens Sunday 06:00hrs through to Saturday (close at 14:00hrs)



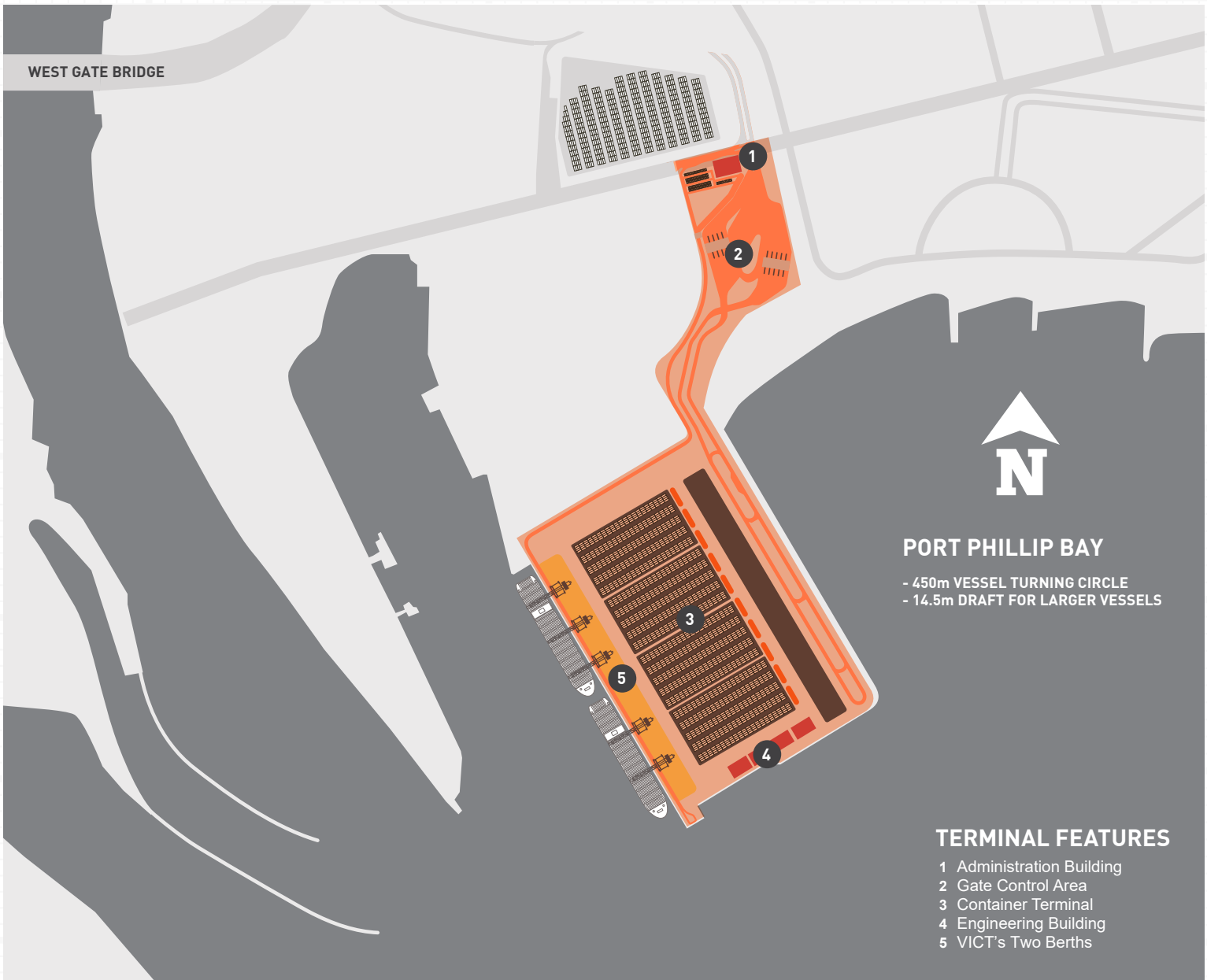
# TERMINAL LAYOUT

LATITUDE

37° 50' 46.49" S

LONGITUDE

144° 54' 47.35" E



## OUR LEADING LOCATION

### Victoria International Container Terminal Ltd

78 Webb Dock Drive (Entrance in Empress Road)

Port Melbourne VIC 3207, Australia

PO Box 5032

Garden City, VIC, 3207, Australia

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